

Appendix B
Summary of recommendations to the executive and executive responses
Scrutiny Committee: Health, Care, and Wellbeing
Date: 29-01-2024

Recommendation 1	Herefordshire Council works with partners to identify funding for community-based services.			
Executive Response	The Talk Community strategy sets out an action in 2024/25 to strengthen our early help and prevention offer for all, through co-production but particularly for children, young people and families and seek funding to support community based activities designed through co-production			
Action –	Owner	By When	Target/Success Criteria	Progress
Agree co-production framework for Community Wellbeing	Service Director, All Age Commissioning	End November 2024	1. Co-production framework agreed with toolkit and resources.	Draft co-production framework in place September 2024
Implement co-production activity in 3 localities to address social isolation and loneliness, poverty and early help for children, young people and families to prevent the need to progress for formal mental health services	Talk Community Lead	January 2025	1. Co-production activities delivered 2. Co-produced services/ solutions designed 3. Resources to implement co-production services/solutions identified	

Recommendation 2	The service further develops its management information concerning the activity and outputs of Talk Community hubs.			
Executive Response	The Talk Community strategy sets out an action to develop an outcomes and evaluation framework for Talk Community to enable the council to measure impact			
Action	Owner	By When	Target/Success Criteria	Progress

Agree a brief to secure an external enabling help from a university partner to support the council to develop the framework	Director of Public Health	End November	Brief agreed and potential partners identified	
University partner secured	Talk Community Lead	End December	Partner starts work in January 2025	
Outcomes and evaluation framework agreed	Director of Public Health	End March 2025	Framework implemented from April 2025	

Recommendation 3	Talk Community develops a communications strategy to provide a clear understanding of the service's purpose.			
Response	The Talk Community Strategy sets out an action to implement a Talk Community communications strategy by November 2024 to ensure stakeholders receive the information they need in a timely way and in a format that meets their needs			
Action	Owner	By When	Target/Success Criteria	Progress
Officer working party to oversee the development of communications strategy	Talk Community Lead	October 2024	Working party convened and meeting	
Audit of current communications activity and stakeholder engagement	Talk Community Lead	October 2024	Audit and stakeholder engagement completed	
Communications strategy approved	Talk Community Lead	End November 2024	Strategy approved and implemented	

Recommendation 4	Health, Care and Wellbeing Scrutiny Committee reviews the forthcoming draft strategy.
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Executive Response	The Talk Community strategy will be considered by the Health and Wellbeing Scrutiny Committee on 3 rd October				
Action	Owner	By When	Target/Success Criteria	Progress	

Recommendation 5	The draft strategy explicitly takes into account the extent to which Talk Community underpins other strategies.				
Executive Response	Appendix 1 of the Talk Community strategy sets out explicitly the national and local policies and strategies that Talk Community delivery seeks to meet				
Action	Owner	By When	Target/Success Criteria	Progress	